

Tempe Municipal Court

2020 State of the Court Executive Summary



I am pleased to summarize court progress as I approach four years as Presiding Judge. Court staff perpetually demonstrate the highest commitment to City Values while also supporting the Court's Mission. We are innovative in expanding access to Veterans and Mental Health treatment courts which address root causes of criminal behavior. We focus on financial equity to ensure liberty and pecuniary sanctions include consideration of individuals' financial resources. We continue collaboration with the court community by representation on State Court Committees, participation with Maricopa County Regional Homeless Court and leadership on the East Valley Regional Veterans Court Governing Council. We have expanded community collaboration through ASU School of Social Transformation with student studies of court processes and the School's participation in our community efforts to implement effective youth and vulnerable adult early intervention programs to reduce numbers of first-time offenders. We continue to perfect technology to more efficiently process cases, including recent interface with AZPOINT state-wide database to improve service and indexing of protective orders, thereby enhancing petitioner safety.

Kevin Kane
Presiding Judge

Mission

Tempe Municipal Court is committed to providing the community with an independent judiciary that serves the public by the fair and impartial administration of justice resulting in the enhancement of public trust and confidence in the court system.

» 2019 Operational Efficiencies & Accomplishments «

- Compliance Assistance Program (CAP) helped 1625 people resolve past due fines, fees and assessments on criminal violations, civil traffic, civil and parking to reinstate their driving privileges; set-up 1899 CAP time payment contracts.
- Implemented an Employee Recognition Program: Together Everyone Achieves More — TEAM, which recognizes and rewards individuals for above and beyond work.
- Conducted an Employee Satisfaction Survey to help facilitate organizational development and change, evaluate teamwork and management style, enhance job satisfaction, and improve service to the court's constituents. Employee participation rate was 59%, reflecting an overall satisfaction rate of 87%.
- Collaborated with partners in the criminal justice system to streamline programs and services offered by the City of Tempe.
- Implemented enhancements and improvements to the Case Management System: Protective Order Module, Case Processing Time Standard Reports, AZ State Legislative Changes, AZ Supreme Court Rules Updates.
- Continued advancement of the AZ Court Security Standards.

» 2019 Fostering Education; Learning; Improving Public Access «

- Updated/replaced assisted listening devices in courtrooms.
- Partnered with Tempe Kid Zone, History Museum and schools to present annual Law Day program, art contest, and awards; setting a record with more than 250 contest submittals.
- Participated in the National Read Across America Day.
- Continued collaboration with ASU professors and students on research opportunities related to improvement of Court programs.

» 2019 Community Collaboration «

- Partnered with 6 courts, the U.S. Dept. of Veterans Affairs, Tempe Human Services, Gilbert Youth & Adult Resources, Scottsdale Youth & Family Services and others, the East Valley Regional Veterans Court served 496 veterans, including 206 with Tempe cases.
- Partnered with Mercy Maricopa Integrated Care to provide Mental Health Court services to 270 participants.
- Partnered with 49 courts in Maricopa County Regional Homeless Court, and served 233 people.
- Participated in local, regional and statewide community and court improvement efforts, including:
 - ◊ AZ Supreme Court Limited Jurisdiction Courts Committee
 - ◊ AZ Supreme Court Interpreter Program Advisory Committee
 - ◊ AZ Supreme Court Leadership Institute of Arizona
 - ◊ ASU Homeless Legal Assistance Program
 - ◊ Tempe Coalition to Reduce Underage Drinking & Drug Use
 - ◊ Tempe Homeless Solution Task Force

» Looking Forward «

- Continue development of online services, including recurring payment plans and email/text notification.
- Continue advancement of the AZ Court Security Standards (facility & operations).
- Install public access computers in Court lobby to facilitate AZ Statewide Protective Order Project AZPOINT and provide access to other public agencies and City services.
- Continue advancement of the AZ Judicial Branch Strategic Agenda Goals, City of Tempe Values and Tempe City Council Strategic Priorities by way of the Court Strategic Agenda.

FAST FACTS

- ⇒ Tempe Municipal Court is one of 167 limited jurisdiction courts in Arizona and is the fifth largest Municipal Court in the State in terms of case volume.
- ⇒ The Court has one of the highest case-to-personnel ratios of the largest Municipal Courts in Maricopa County.
- ⇒ The Court has 3 Judges, 2 Commissioners, 9 Judges Pro Tempore and 35 staff positions.

Charges and Petitions Filed - FY 18/19, FY 17/18 and FY 16/17

Charge Types	FY 18/19 Charges	% of Total	FY 17/18 Charges	% of Total	FY 16/17 Charges	% of Total
Criminal Traffic and Misdemeanors	15,666	23%	15,642*	26%	16,594	24%
Civil Traffic	18,082	27%	19,228*	31%	22,199	31%
Parking	29,749	44%	23,472	38%	30,444	43%
Local Ordinances	2,683	4%	1,712	3%	955	1%
Total Protective Order Petitions Filed	1,171	2%	1,027	2%	1,020	1%
Total	67,351		61,081*		71,212	

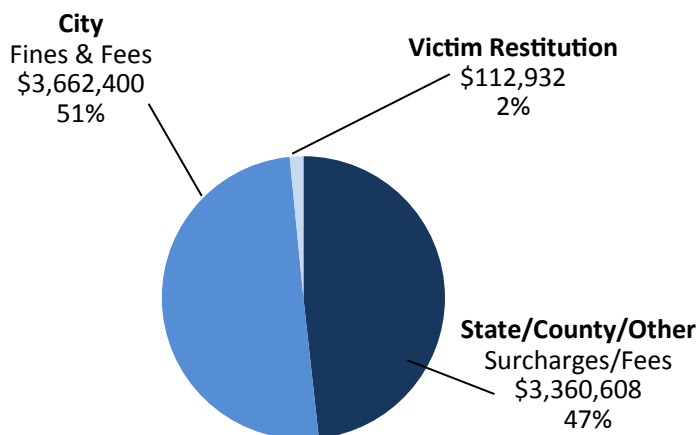
*Statistical data correction made to numbers published in the 2019 annual report

Customer Service - FY 18/19, FY 17/18 and FY 16/17

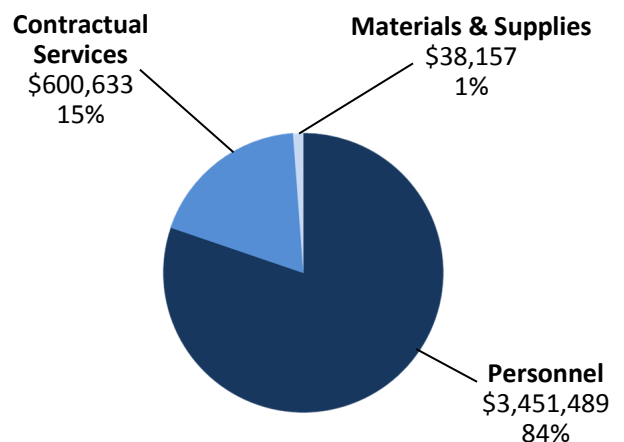
Measurement	FY 18/19	FY 17/18	FY 16/17
Court Visitors Screened through Security	109,722	116,412	131,305
Individuals Served at Public Window	34,781	36,958	42,415
Payments by Phone (IVR)	8,726	9,869	12,369
Payments by Website (IWR)	38,369	33,826	31,821
Mail Payments Processed	8,846	9,707	13,483
Correspondence Received/Filings Processed	28,087	28,805	28,229

FY 18/19 Financial Information

Total monies collected by the Court in Fiscal Year 18/19 was \$7,135,940. Tempe Municipal Court operating budget from City general fund for Fiscal Year 18/19 was \$4,090,279 (excludes City Internal Services budget).



Revenue: What the Court Collects



Expenditures: What the City Budgets for Court Operations

Sources: Administrative Office of the Courts' Case Activity Report FY2018/19; Administrative Office of the Courts' Quarterly Revenue Survey FY2018/19; Tempe Municipal Court Monthly Workload Indicators from Case Management System; PeopleSoft Financials.